



## **Parent Code of Conduct Policy (Whole School including EYFS)**

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### **Independent Day School**

### **Our Lady of Sion School**

Last Reviewed: May 2025

Frequency of Review: 2 Years

Next Review Due: May 2027

## **1. Introduction**

At Our Lady of Sion School, we are a community rooted in respect, compassion, inclusivity, and faith. As part of this partnership, we seek to work closely with parents and carers to nurture each child's gifts and guide them towards achieving their full potential.

The purpose of this Parent Code of Conduct is to ensure the highest standards of behaviour and mutual respect, in line with our values of truth, respect, justice, and peace. This policy outlines the expected conduct of all parents and carers when engaging with the school community.

We are committed to promoting a safe, welcoming and inclusive environment where every individual feels valued, respected, and supported.

## **2. Expectations of Parents and Carers**

- Support the school's ethos, values, policies, and procedures.
- Work in positive partnership with the school to promote the best outcomes for their child.
- Communicate with staff, other parents, and pupils respectfully and constructively at all times.
- Uphold confidentiality when appropriate and avoid discussing sensitive matters publicly or on social media.
- Approach concerns or complaints calmly and through the appropriate school channels.
- Respect the professional roles and responsibilities of all staff members.
- Demonstrate courtesy and good behaviour when attending school events, meetings, or activities.
- Encourage their child to uphold the school's standards of behaviour, courtesy, and responsibility.

## **3. Unacceptable Behaviour**

The school cannot tolerate behaviour that compromises the safety, wellbeing, or dignity of any member of the school community. The following behaviours are considered unacceptable:

- Using abusive, threatening, or offensive language or behaviour, either in person, by phone, or in writing (including emails and social media).
- Defamatory, offensive, or derogatory comments about the school or any member of its community.
- Aggressive or intimidating behaviour, including shouting, swearing, or physical aggression.
- Disruptive or disrespectful behaviour during school events or meetings.
- Bringing the school's reputation into disrepute through inappropriate actions or public statements.
- Persistently approaching staff during teaching time or in ways that distract from their professional duties.
- Breaching confidentiality or data protection laws.

## **4. Use of Social Media**

Parents and carers are expected to:

- Use social media responsibly, ensuring that neither the school's reputation nor the dignity of individuals is compromised.

- Raise any concerns directly with the school, rather than posting concerns publicly.
- Not use social media platforms to air grievances, campaign against the school, or involve other parents/carers in disputes.

## **5. Breaches of the Code**

Should a parent or carer not meet the expectations outlined in this policy:

- The school may contact the parent to discuss the concern and seek a resolution.
- In serious cases, the school may issue a formal warning, restrict access to the school premises, or take other appropriate action in line with the school's safeguarding, complaints, or disciplinary policies.
- The school reserves the right to involve external authorities, including the police, where necessary.

## **6. Partnership and Communication**

Our Lady of Sion School believes that positive communication and collaboration with families are vital to the flourishing of our pupils. We value dialogue rooted in mutual respect and will always listen to concerns raised appropriately, seeking constructive and peaceful solutions.

Through our shared commitment to the values of faith, inclusion, compassion, and community, we can continue to provide a nurturing environment for all our young people.